U.S. General Services Administration

FedFleet 2020

GSA Fleet Systems Overview

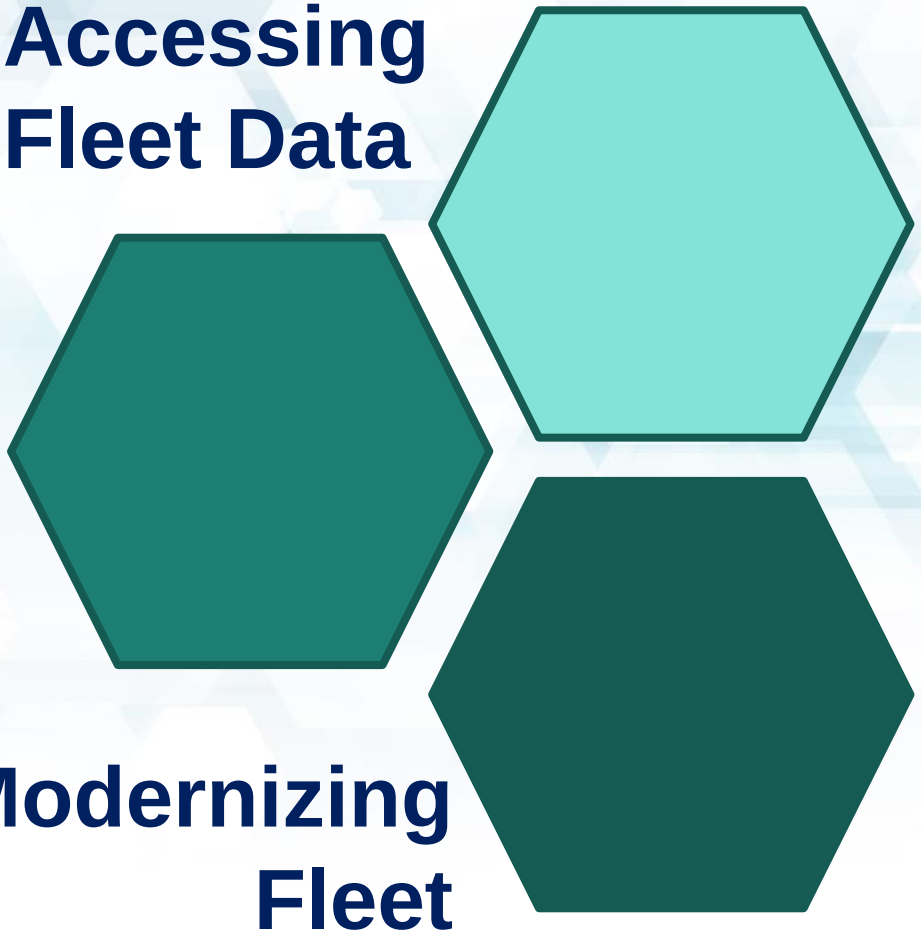
Jessica Murray, Director of Automated Solutions Division

Data Driven Decisions

Accessing Fleet Data

Addressing Pain Points

Modernizing Fleet



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Accessing Fleet Data

Right vehicle,
Right price,
Great service...
and the data required to
effectively and efficiently
manage a fleet!

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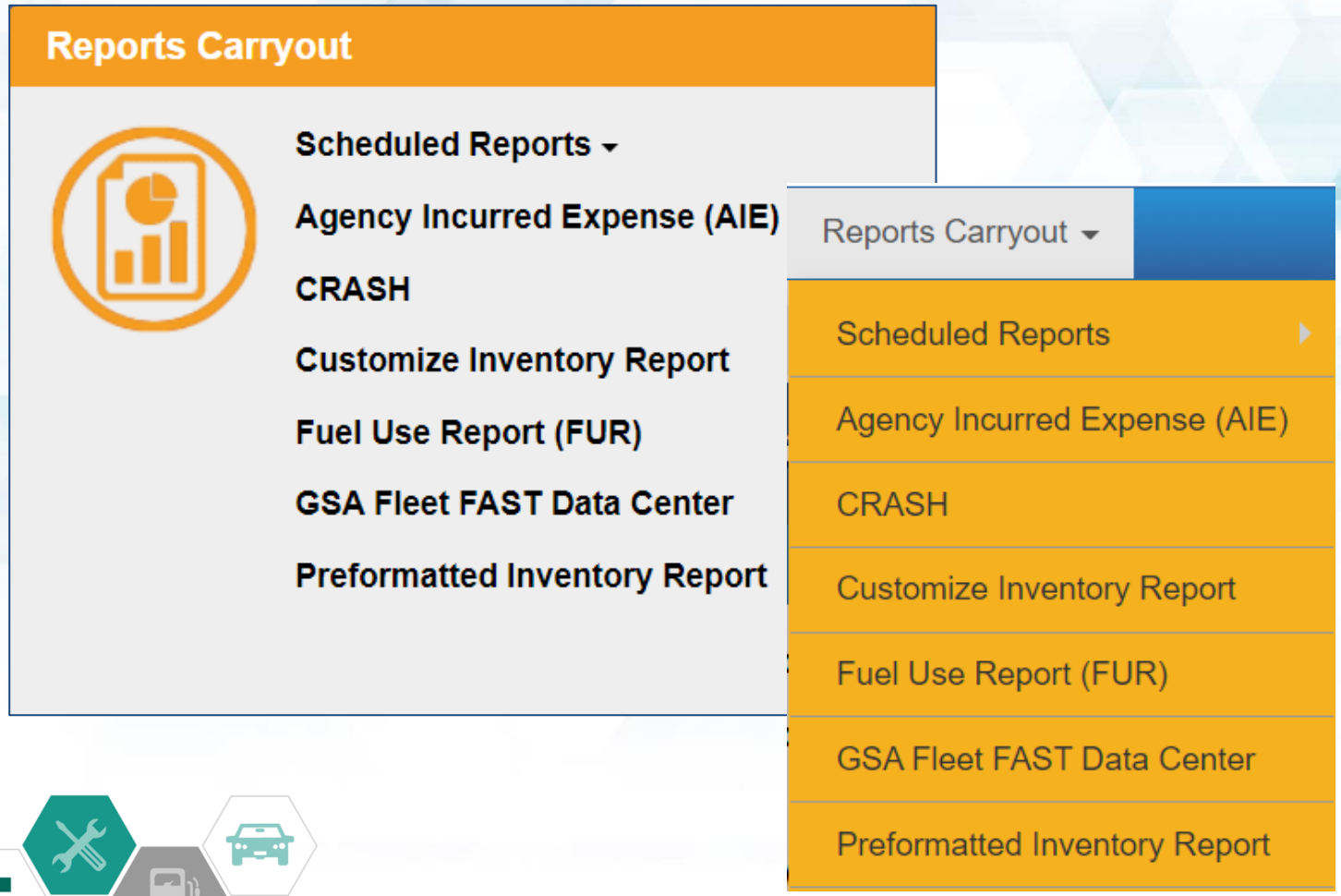
Accessing your GSA Leased Data

GSA Fleet Drive-thru - Two ways to access Reports Carryout modules:

- Main Menu
- Task Bar



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GSA Leased Data – Asset Specific

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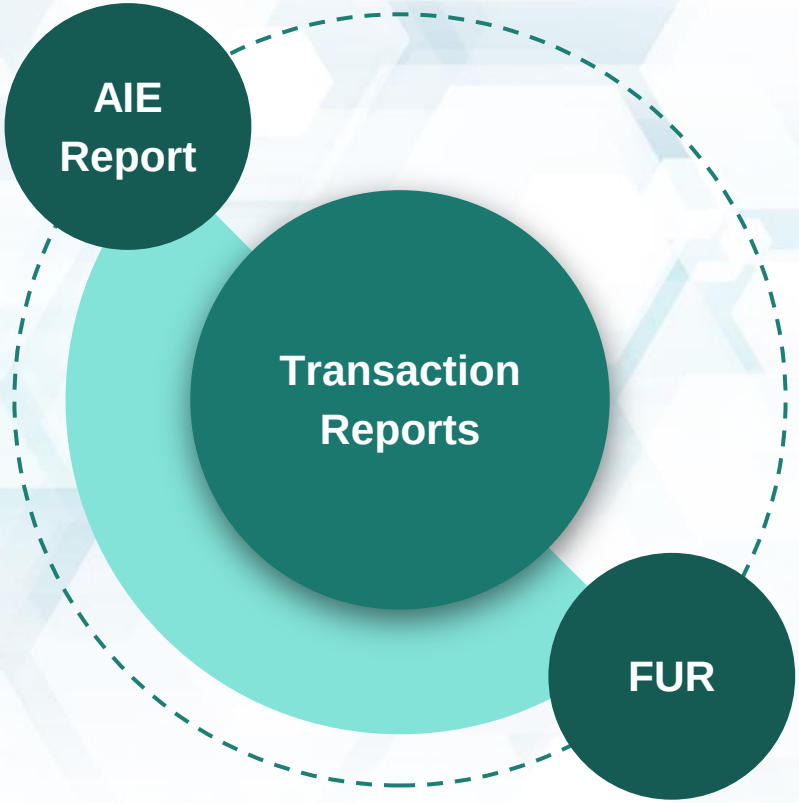
GSA Leased Data - Transactions



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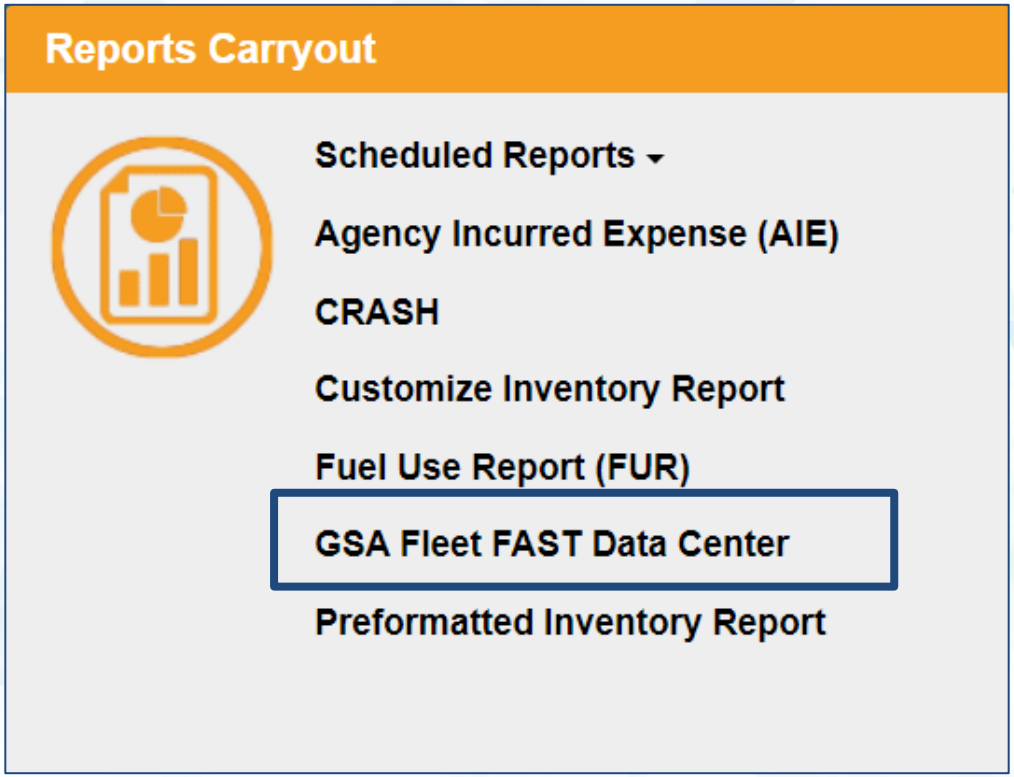
GSA Leased Data – FAST/ALD



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Accessing your GSA Purchased Data

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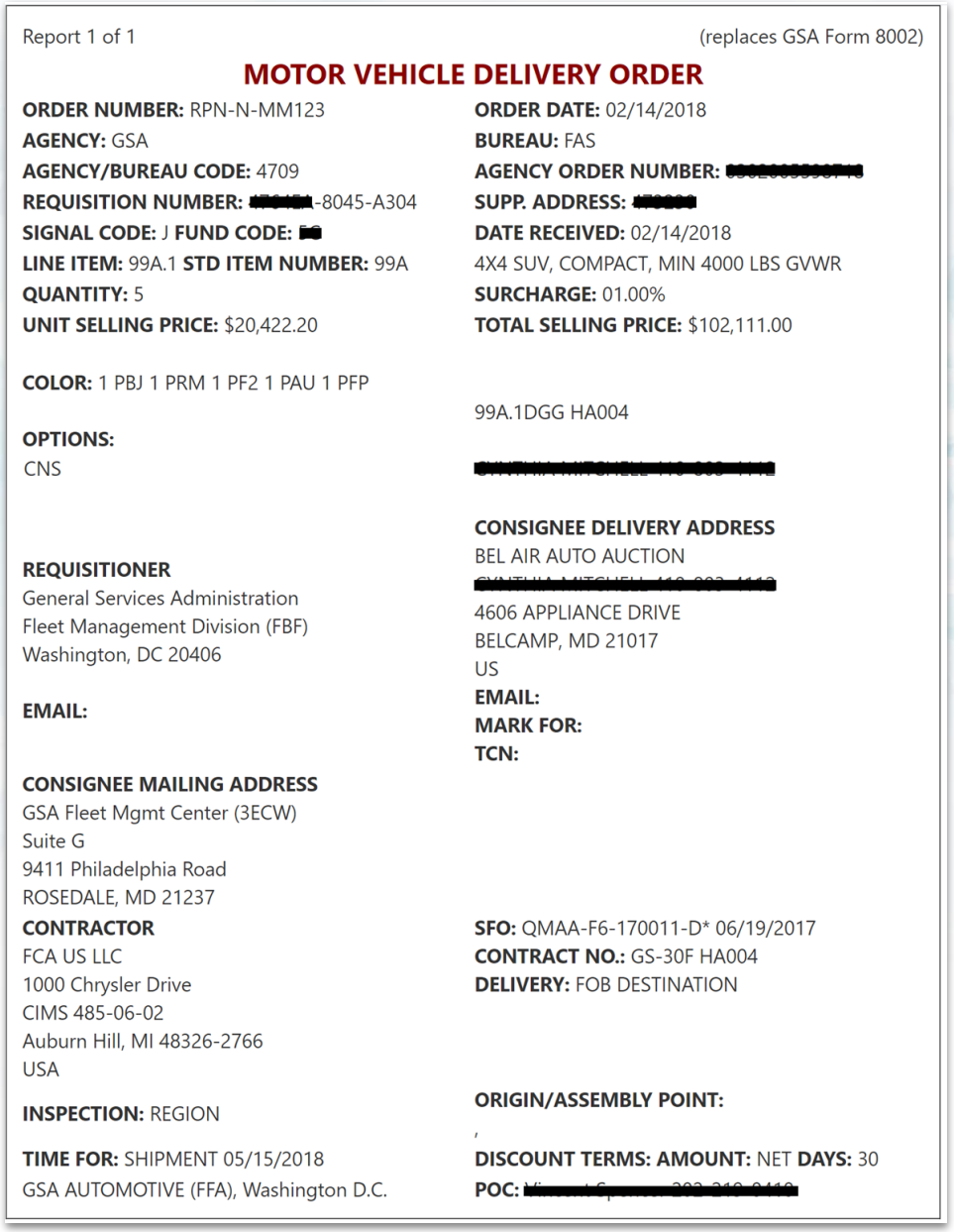
Accessing your GSA Purchased Data

Motor Vehicle Delivery Order

1. Go to AutoChoice.gsa.gov
2. Click “Your History”
3. Click on “Motor Vehicle Delivery Order”
4. Enter search criteria
   - Case Number
   - Agency Order Number
   - Requisition Number
   - Date range



Report 1 of 1 (replaces GSA Form 8002)

MOTOR VEHICLE DELIVERY ORDER

ORDER NUMBER: RPN-N-MM123
ORDER DATE: 02/14/2018
AGENCY: GSA
BUREAU: FAS
AGENCY/BUREAU CODE: 4709
AGENCY ORDER NUMBER: [redacted]
REQUISITION NUMBER: [redacted]-8045-A304
SUPP. ADDRESS: [redacted]
SIGNAL CODE: J **FUND CODE:** [redacted]
DATE RECEIVED: 02/14/2018
LINE ITEM: 99A.1 **STD ITEM NUMBER:** 99A
4X4 SUV, COMPACT, MIN 4000 LBS GVWR
QUANTITY: 5
SURCHARGE: 01.00%
UNIT SELLING PRICE: $20,422.20
TOTAL SELLING PRICE: $102,111.00

COLOR: 1 PBJ 1 PRM 1 PF2 1 PAU 1 PFP

99A.1DGG HA004

OPTIONS:
CNS

[redacted]

CONSIGNEE DELIVERY ADDRESS
BEL AIR AUTO AUCTION
[redacted]
4606 APPLIANCE DRIVE
BELCAMP, MD 21017
US
EMAIL:
MARK FOR:
TCN:

REQUISITIONER
General Services Administration
Fleet Management Division (FBF)
Washington, DC 20406

EMAIL:

CONSIGNEE MAILING ADDRESS
GSA Fleet Mgmt Center (3ECW)
Suite G
9411 Philadelphia Road
ROSEDALE, MD 21237

CONTRACTOR
FCA US LLC
1000 Chrysler Drive
CIMS 485-06-02
Auburn Hill, MI 48326-2766
USA

SFO: QMAA-F6-170011-D* 06/19/2017
CONTRACT NO.: GS-30F HA004
DELIVERY: FOB DESTINATION

INSPECTION: REGION

ORIGIN/ASSEMBLY POINT:
,

TIME FOR: SHIPMENT 05/15/2018
GSA AUTOMOTIVE (FFA), Washington D.C.

DISCOUNT TERMS: AMOUNT: NET **DAYS:** 30
POC: [redacted]

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Accessing your GSA Purchased Data

Status of Individual Orders

1. Go to AutoChoice.gsa.gov
2. Click “Your History”
3. Click on “Order Status”

Enter search criteria

- Case Number
- Agency Order Number
- Requisition Number
- VIN

Case: 0MM123 DO uPIID: 47QMCA18F04VY

Order Status

Vehicle Order No	VIN	Status	Date	Contact Address	Fuel Type	Low GHG Indicator	Tel Number	Delivery Date	Date Ag Updated	User Ag Updated	Date Agency Received
W0394101	3C4NJDAB1[redacted]	Shipped	03/05/2018	GSA Fleet Mgmt Center (3ECW) 4606 APPLIANCE DRIVE BELCAMP MD 21017-			4105100589	04/04/2018	04/09/2018	FLEET	04/06/2018 (mm/dd/yyyy)
W0394201	3C4NJDAB3[redacted]	Shipped	03/05/2018	GSA Fleet Mgmt Center (3ECW) 4606 APPLIANCE DRIVE BELCAMP MD 21017-			4105100589	03/28/2018	03/29/2018	FLEET	03/28/2018 (mm/dd/yyyy)

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Accessing your GSA Purchased Data

Vehicle Receipt

1. Go to AutoChoice.gsa.gov
2. Click “Your History”
3. Click on “Vehicle Receipt”

Enter search criteria

- Case Number
- Agency Order Number
- Requisition Number
- Date range

Case: 0MM123 DO uPIID: 47QMCA18F04VY

Order Status

Vehicle Order No	VIN	Status	Date	Contact Address	Fuel Type	Low GHG Indicator	Tel Number	Delivery Date	Date Ag Updated	User Ag Updated	Date Agency Received
W0394101	3C4NJDAB1[redacted]	Shipped	03/05/2018	GSA Fleet Mgmt Center (3ECW) 4606 APPLIANCE DRIVE BELCAMP MD 21017-			4105100589	04/04/2018	04/09/2018	FLEET	04/06/2018 (mm/dd/yyyy)
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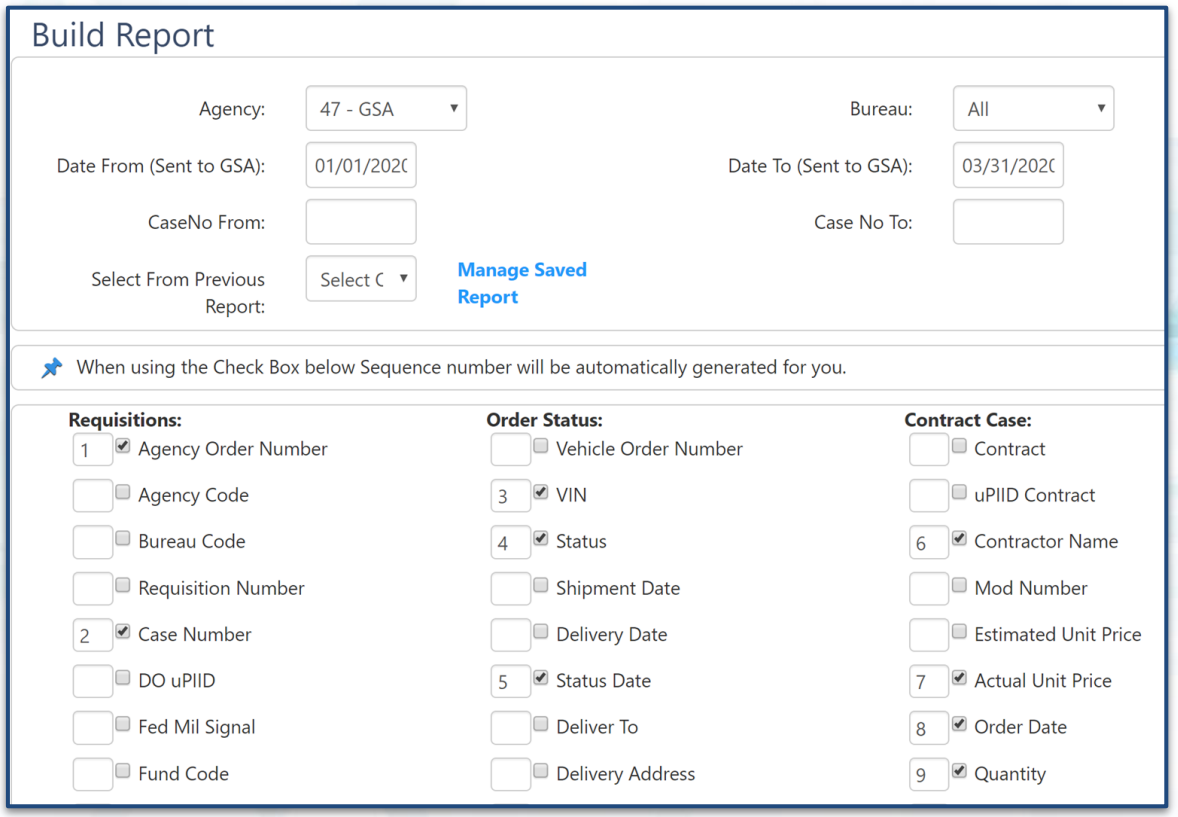
Accessing your GSA Purchased Data

Build Report

1. Go to AutoChoice.gsa.gov
2. Click “Report”
3. Click on “Build Report”
4. Enter search criteria
   - Case Number
   - Date range
5. Select Fields



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Computer Lab!

Seen anything you like and want more?

Have questions?

Join us at the computer lab

10-2 Tuesday and Wednesday
11:30-1 Thursday

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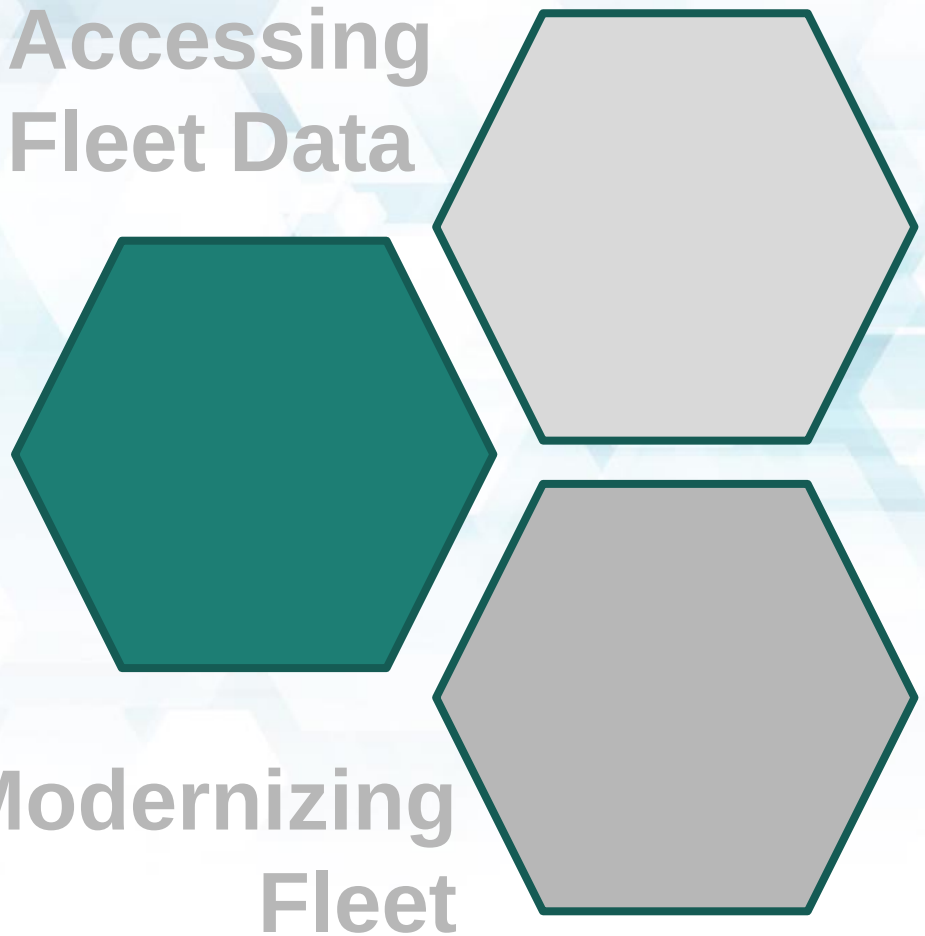
Data Driven Decisions



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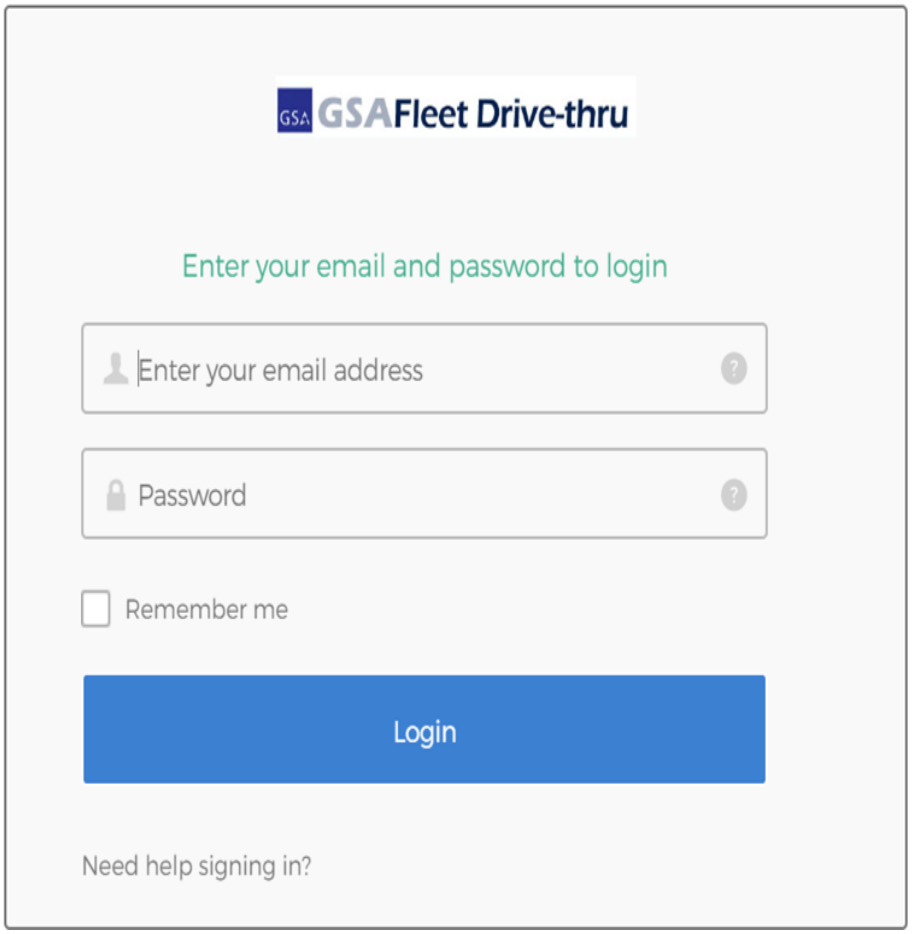
Multi Factor Authentication

MFA is a federally mandated security feature across government as mandated by the Cybersecurity National Action Plan in 2017. Ultimately, all public facing government websites must implement this two-factor authentication.



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How we can help

More Time	Verification codes to stay active for 30 minutes starting in February 2020
More Options	Pursuing the ability to receive the verification code via Text (SMS)
More Clarity	Improve User Experience by making “Send Verification Code” easier to find

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2020 Systems Initiatives

AIE Reports

- Greater detail about each AIE
- Improved transparency

Telematics

- Risk & Safety Reports
- Seat Belt Use
- Accident Reconstruction
- Geofencing
- Create ones
- Utilization of Assets
- Route Optimization

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Data Driven Decisions

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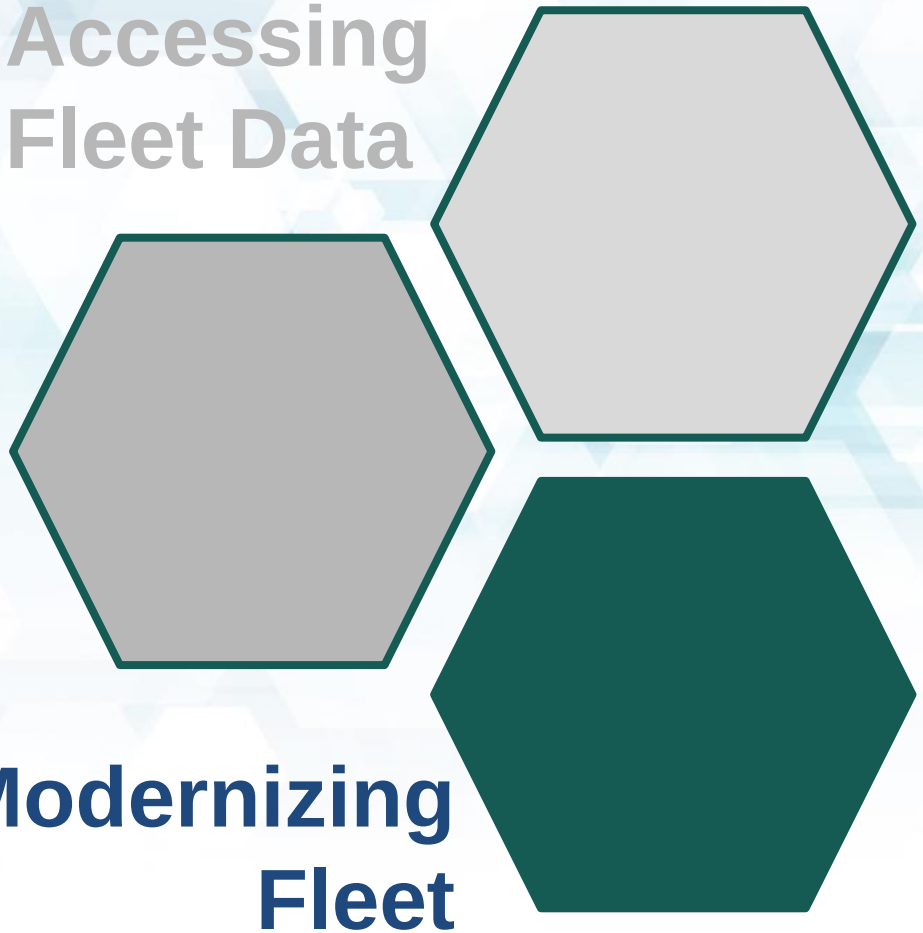
Addressing Pain Points



Modernizing Fleet

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Vision for Fleet Systems Modernization

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Fleet Systems Modernization

2018 - 2019	2019 - 2020	Fall 2020	2021	2022	2024
Evaluate Potential Solutions	**Prepare Requirements and Procure Support**	**Development of Modernized System Begins**	**First Functionality Released**	**Out with the Old….In with the New!**	**Initial Build Complete**

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How we modernization

1

Build for Outcomes

Understand mission and customer needs. Focus on most important problems and make every decision with the outcome in mind.

2

Minimize Time to Value

Move forward without certainty. Make it small and deliver quickly. Put the product or prototype in your customer's hands. Release code monthly.

3

Excel at Change

Continuously learn and rapidly adapt. Be willing to change direction or abandon work. Work in a way that keeps the costs of change low.

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We are listening

- Reduce the amount of friction for customers
- Embrace the uniqueness of our customer
- Presenting the right information, in the right place, at the right time
- Align more with consumer tools
- Reduce the amount of platforms
- Keep data entry to a minimum.
- Roll up data into summarized, digestible pieces of information.
- Give those who want to try new ideas out a place to do it! “Sandbox”
- Contextual help throughout the tasks.

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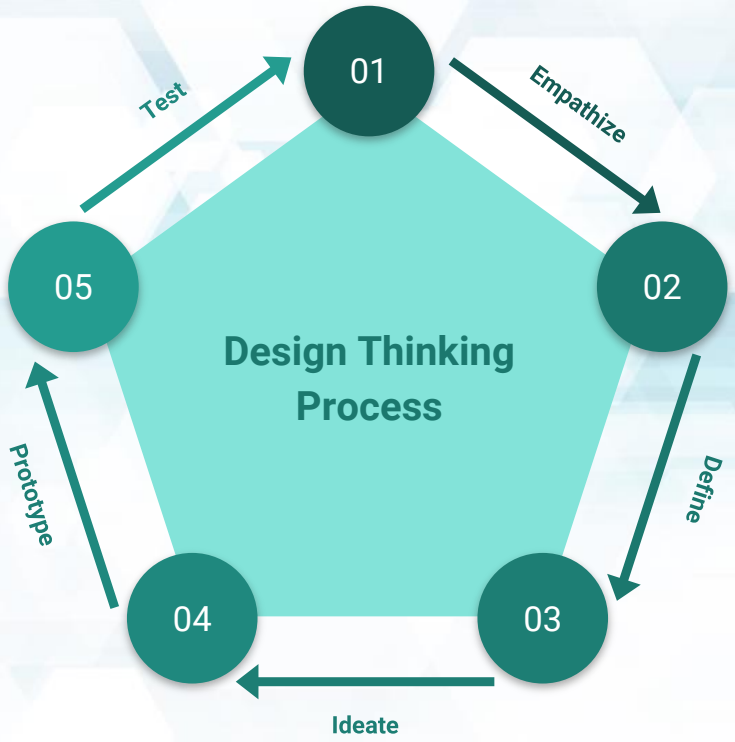
Continuous Improvement

- Work with our customers to align our products with your needs
  - Upfront User Experience Research
  - Beta Testing
- Be open to feedback



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Want to join the Modernization?

If you are interested or willing to act as a tester or interview subject please email us at **FleetSystemsModernization@gsa.gov.**

Tell us about yourself:

- Job Title and Description
- What you would like to be a part of?
  - Testing new features
  - Reviewing educational materials
  - Offering business process feedback

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Thank you!

If you need help with any GSA Fleet Application:

DRM: vehicledispatch@gsa.gov
Drive-thru: gsadrivethruhelp@gsa.gov
FedFMS: gsa.fedfms@gsa.gov
Fleet2Go: gsafleet2go@gsa.gov
FMS: fmssupportalert@gsa.gov
FMS2Go: fleet.support@gsa.gov
STR: gsa_rental@gsa.gov
WebARM: gsafleetarm@gsa.gov
MFA: fleetalert@gsa.gov
Vehicle Purchasing Questions: vehicle.buying@gsa.gov
General Leasing Questions: gsafleet@gsa.gov

Please let us know if you have any questions or feedback:
FleetSystemsModernization@gsa.gov

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GSA